

ENVIRONMENTAL PROGRAMS

TAKE ADVANTAGE OF THESE GREAT OPPORTUNITIES



SOLID WASTE AND WATER DISCOUNT PILOT PROGRAM

The Menlo Park City Council recently approved a rate assistance pilot program to assist those suffering financial hardship. The pilot program runs from January 1, 2021, to June 30, 2021. Qualified households may receive a monthly 20 percent discount on solid waste service from Recology and a \$14.11 fixed monthly discount on their water bill from Menlo Park Municipal Water (MPMW).

To be eligible for this pilot program, households must meet the following criteria:

- Must be enrolled in the PG&E CARE program, which is another discount program that offers a monthly minimum of 20 percent on gas and electricity.
- Submit most recent PG&E bill to verify CARE enrollment. Address on the PG&E bill must be the same on the solid waste and water bills, but the names may be different.
- Submit a most recent Recology and MPMW bills to receive applicable discounts; and
- Re-certify eligibility according to the PG&E CARE program enrollment expiration date.

Households may enroll in the PG&E CARE program by either visiting their website at pge.com/carefera, calling 1-877-743-2273 or emailing careandfera@pge.com. After

enrolling in the CARE program, please visit the City's webpage at menlopark.org/rateassistance for more details about the pilot program.

For households who live in the California Water (Cal Water) service area, Cal Water's Low-Income Rate Assistance (LIRA) program provides financial assistance for qualified households.

Visit calwater.com/lira or email lira@calwater.com.

HOLIDAY TREE COLLECTION

Recology San Mateo County will collect holiday trees curbside for composting from January 2 to 31, 2021, on your regular collection day. Please remove all decorations and tree stands (flocked trees are accepted) before placing next to your green compost cart. Trees may be up to 8 feet in length. If your tree is longer than 8 feet, please cut the tree before placing the pieces next to or in your compost cart. After January 31, please cut the tree into small pieces to fit inside the green compost cart.

Apartment managers/owners must call 650-595-3900 to arrange for collection of holiday trees.

BATTERIES AND CELLPHONE RECYCLING

Single-family residents can conveniently recycle household batteries and cell phones at the curb by placing the batteries and cell phones in a zip-top bag and placing them on the lid of your black garbage cart for recycling on your collection day. Please tape button-type batteries and wrap cell phones in paper before placing them in the zip-top bag. DO NOT place batteries and cell phones inside the cart. You can also drop off batteries free of charge at the Shoreway Environmental Center located at 333 Shoreway Road in San Carlos.



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HOUSEHOLD HAZARDOUS WASTE DROP OFF

Make an appointment with San Mateo County Health to drop off household hazardous waste (HHW) materials at a special drop-off location in San Mateo. Location to be announced upon appointment confirmation.

Acceptable HHW items include acids/bases, aerosol cans, automotive supplies (car batteries, motor oil, antifreeze, break fluids), cleaning products, fertilizers, pesticides, flammable liquids, fluorescent lights (compact and tubes), paints, inks and photo chemicals. Radioactive, explosive, medical and commercial waste is prohibited.

Schedule an appointment online by visiting menlopark.org/hhw or call 650-372-6200.

ON-CALL BULKY ITEM COLLECTION SERVICE

Twice a year, February 1st through December 31st, Recology offers a scheduled pickup service of large and bulky items. Residents may set out:

- Two cubic yards of bagged/boxed solid waste
- One large appliance (such as a washing machine, dryer, refrigerator or freezer)
- One bulky item (such as a mattress, couch or tires)
- Electronic waste (such as a TV, computer or computer monitor)

No liquids, dirt, rock, concrete, asphalt, hazardous waste or items that exceed 5 feet in length.

Contact 650-595-3900 to schedule an appointment. For residents in multifamily dwellings, please contact your property manager to schedule a bulky item pickup.

Creating an **environmentally sound** community

GARBAGE/RECYCLING SERVICE QUESTIONS

Recology San Mateo County
650-595-3900
RecologySanMateoCounty.com

City of Menlo Park

701 Laurel St.
Menlo Park, CA 94025
650-330-6720
menlopark.org/citymanager

BE AN ECO HERO! CHOOSE 100% RENEWABLE ENERGY

Opting up to ECO100 is a powerful action you can take to reduce greenhouse gas emissions that contribute to climate change, and it is easy! Opting up to Peninsula Clean Energy's ECO100 option means that 100 percent of your electricity supply will be sourced from clean, renewable energy like solar and wind. ECO100 rates cost just 1 cent per kilowatt/hour more than ECOplus (50 percent renewable energy) rates. For the average household, this premium is only about \$2.50 more per month than what you would usually pay PG&E, or less than the cost of one latte.

Sign up at menlopark.org/optup and receive 100 percent renewable and carbon-free energy!

SUSTAINABILITY COMMUNITY EVENTS

Due to the COVID-19 pandemic, there will not be a Menlo Park electronic waste event in 2021. Residents may drop off materials at the Shoreway Environmental Center in San Carlos. Acceptable materials include:

- Electronics (computers, computer monitors, TVs)
- Fluorescent light tubes
- Latex and oil-based paint (with original labels)
- Small appliances (items with power cord that do not contain fuel, batteries or refrigerants)

For more information about acceptable materials, please visit rethinkwaste.org/services.

Due to uncertainties in 2021, the shred event may be canceled. To be notified when the shred event is scheduled, please subscribe to the Menlo Park Sustainability Events calendar at menlopark.org/notifyme.

Residents may also pick up free compost year-round from the Shoreway Environmental Center, which is located at 333 Shoreway Road in San Carlos. Please wear masks or face covering and practice social distancing when on-site. The limit is two 50-lb bags each week. Please bring proof of residency and no appointment is needed.

For more information about the location and hours, please visit rethinkwaste.org/compost.