

Vallejo Views

The newsletter from Recology Vallejo
recology.com

The New Normal

The devastating effect of the COVID-19 pandemic on California has been felt by all. We are finally emerging from the pandemic as **Recology Vallejo** continues to provide collection service without interruption. **Recology** employees are classified as essential workers. They continue to use determination and ingenuity to meet the challenges that the pandemic brought.

"We focused on the safety of the community and the safety of our employees," explains Tom Phillips, **Recology Vallejo** General Manager. "We all worked together to safely continue all services possible. We are all so proud that collection services have continued uninterrupted during the entire pandemic."

A few **Recology** services were paused or modified during the pandemic. Most of these are now back in either full or modified operation.

The main office in Vallejo remains closed as of this publication, but **Recology** officials are working with State and local authorities to reopen as soon as is deemed safe.

Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during working hours at 707-552-3110.

"We should be opening the office soon," Phillips explains. "We look forward to resuming in-person service at the office. All of our drivers, office team, recycling crew, maintenance workers, and support team deserve a great deal of gratitude for the great job they did during these difficult times. We all faced this together, and now we are ready for it to all be over. Like everyone else, we are ready to adapt to the 'new normal'."

Recology Rate Relief

Customers enrolled in PG&E's CARE program qualify for discounted



Recology safety officials are working closely with State and local authorities to reopen the main Recology office in Vallejo. Check recology.com to learn the latest news on the reopening. Most other services are partially or fully restored. Check the back page summary for the latest updates.

garbage rates. Mail a copy of your PG&E bill to us at 2021 Broadway Street in Vallejo with a note requesting the rate relief. We will then apply the discount to your bill.

Compost Available

Two bags per household of rich organic compost is available at no charge to **Recology Vallejo** customers. Just show a valid ID at the **Recology Recycling Facility**, 2021 Broadway, on *Saturday only*.

Welcome Derek



Derek Nelson

Shortly after serving in the US Air Force Force, Derek Nelson landed a job with **Recology** in San Francisco. He then served as the **Recology** Operations Manager in Sonoma

and Vacaville before becoming the new Assistant General Manager of **Recology Vallejo**.

"I am excited to join the team at **Recology Vallejo**," Derek said. "I have always enjoyed working at **Recology**, but it is much more impactful to serve the community that I live in. As employee owners, the employees work very hard and are proud of the work they do."

Derek lives in Vallejo with his wife Rosa and their children, Cassidy, age 11, and Cianna, age 5. When not working, Derek enjoys spending time with the family.

Find us on Facebook
facebook.com/recologyvallejoamericancanyon



Proudly Employee Owned!

Summer 2021

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Pandemic Services Update

Recology Vallejo continues to provide collection service without interruption while California emerges from the pandemic. Following is a summary of services currently offered to customers:

Main office at 2021 Broadway: Closed but officials are working to safely open the office to customers. Check the web or call for updates.

Assistance by phone: Customer Service Specialists work remotely Monday through Friday from 8am until 5pm. Contact us at 707-552-3110 to get information about services, to enroll in E-BillPay service, or for other assistance.

Assistance by web: The "Contact Us" feature available through recology.com is given the same priority as phone calls or phone messages. Contact requests are answered promptly during working hours.

Bulky Item, E-waste collection, Special Pick-Ups: All services are available including mattress and boxspring collection. Contact us to schedule service.

Payments: Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available outside the office at 2021 Broadway. Cash is not accepted.

Pay-By-Phone is free for customers to use at any time. Call 707-731-6526 to make your payment. Have your account number ready and follow the instructions.

Go to recology.com/bill-pay to pay online. Customers may make a one-time payment or create an online account for recurring payments. We accept American Express, Discover, Mastercard, and Visa credit cards, or we can debit your bank account.

Recycling Facility: Open *Saturdays only* from 8:00am until 3:30pm. Mattresses and box springs are accepted.

Service Requests: Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during business hours, Monday-Friday, 8am to 5pm, at 707-552-3110.



FREE Summer Dump Day!

City of VALLEJO California Recology Vallejo

Saturday, August 14, 2021
7:00 am-12:00 pm
100 Solano Ave., Vallejo, CA

Accepted

- Tires (9 tire limit)
- Furniture
- Mattresses
- Refrigerators
- Garbage
- Yard waste
- All Appliances
- E-Waste (anything with a plug)
- Metal objects

Not Accepted:

- Household Hazardous Waste
- Chemicals
- Sharps or Medical Waste
- Construction & Demolition Debris
- No Pressure Treated Wood
- No Compressed Air, Helium or Propane Tanks

Vehicles: Pickups or smaller with trailers are OK but NO BOX TRUCKS or U-HAULS ALLOWED
Participants will need to enter from the North Side of Sonoma Blvd.
for Vallejo Residents only

This is a City of Vallejo & Recology sponsored event. **This event is open to Vallejo Residents ONLY and proof of residency will be required to participate.** NO Commercial Businesses or Contractors allowed!!
For more information please call (707) 552-3110 or (707) 648-5346.

Get Ready for SB 1383



Commercial customers must comply with a host of recycling mandates. Fortunately, **Recology** has experts who are ready to help design a recycling program that works for you.

Recology Waste Zero experts are available to help you comply with upcoming organic waste laws established by Senate Bill 1383. These rules become effective on January 1, 2022, so now is the perfect time to prepare for the new rules. Check the chart on the right for a summary of the regulations.

Recology will help you implement a program that works best for you and meets all the mandated regulations. Get started by contacting a

Waste Zero expert through recology.com or call us at 707-552-3110.

Senate Bill 1383

- Effective on January 1, 2022.
- Requires all commercial customers to subscribe to organic waste recycling service.
- Employees must properly sort materials for recycling and organic waste recycling.
- Recycling bins featuring sorting labels will be required in customer areas.
- Select businesses will be required to participate in an Edible Food Recovery Program.
- Food is the largest single source (15.5%) of all waste in California.
- More than six million tons of food products are discarded in California landfills every year.
- The **Recology** compost facility has been converting food waste and green waste into rich organic compost for years.



Interested in starting your career with a 100% Employee Owned company? **Recology** is hiring mechanic assistants, sorters, and other positions for our Vallejo operations. Scan the QR Code to the left, check out our Careers website, and apply today!