

Zero IN Vacaville

Recology Office Opens



The **Recology** main office in Vacaville has reopened. Check the article below for updates on other Covid-19 related changes.

The **Recology** main office is now open but subject to reclosing due to the Delta Variant. Following are the services available to customers of **Recology Vacaville Solano**.

Main office at 1 Town Square Place in Vacaville:

Open Monday through Friday from 8am until 5pm. Masks for all customers are required inside the facility.

Assistance by phone: Available Monday through Friday from 8am until 5pm. Contact us at 707-448-2945 to get information about services, to enroll in E-BillPay service, or for other assistance.

Assistance by web: The "Contact Us" feature available through [recology.com](https://www.recology.com) is given the same priority as phone calls or phone messages. Contact requests are answered promptly during working hours.

Special Pickups, Curbside Mattress, and Curbside E-waste collection: All are available. Contact us to schedule service.

Payments: Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available at 1 Town Square Place in Vacaville and at 235 N. 1st Street in Dixon. Cash is not accepted.

Pay-By-Phone is free for customers to use at any time. Call 707-305-1275 to make your payment. Have your account number ready and follow the instructions.

Go to billpay.recology.com to pay online. Customers may make a one-time payment or create an online account for recurring payments. We accept American Express, Discover, Mastercard, and Visa credit cards, or we can debit your bank account.

Recycling and Buy-Back Facility at 855½ Davis Street in Vacaville is open Tuesday-Saturday, 9AM to 3PM. Be prepared to wear masks and social distance. Take household hazardous waste, e-waste, mattresses, and other materials to the facility on **Saturdays only** from 9AM to 3PM.

Service Requests: Customers are encouraged to use the website at [recology.com](https://www.recology.com) for service requests. Customers may also call the office during business hours, M-F 8am to 5pm, at 707-448-2945.

Help Recycle Properly

The recyclables set out for collection are sorted by **Recology** employees at our recovery facility. Please help with their job and keep them safe by recycling properly.

Never put plastic bags, Styrofoam, materials contaminated with food, clam-shell containers, or household garbage into the blue recyclables Toter®. All of these items go in the gray residual waste Toter®.

Flatten cardboard boxes that are placed in the recyclables Toter® and please rinse all containers before placing them in the blue Toter®. Clean and properly sorted recyclables help keep the sorting process efficient and safe.

Sweeping the Streets

Street sweeping takes place inside the Vacaville city limits the day after your collection day on a biweekly schedule. Residents must move their vehicles from the curb by 5AM on their sweep day to ensure the street is swept. Check the street sweeping calendar at [recology.com](https://www.recology.com) for information.

Holiday Schedule

There will be no change in the collection schedule for Thanksgiving Day, Thursday, November 25. Residential waste collections will be made as usual. The **Recology Hay Road Landfill** will be open on Thanksgiving Day.

Christmas and New Year's Day fall on Saturdays this year. There will be no change in collection schedules these weeks.

The **Recology** office and the **Recology Recycling Facility** will both be closed on Thursday, November 25 (Thanksgiving), Friday, November 26, December 24, December 25 (Christmas), December 31, and January 1 (New Year's Day). Contact **Recology Hay Road Landfill** for their hours.

Holiday schedule information is available at: [recology.com](https://www.recology.com)

Fall 2021



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Information & Updates

Autumn Tips



Pink Toters® are available to customers who want an easy way to assist local cancer patients. Your bright pink Toter® is a great way to show support for your neighbors who are suffering from cancer.

Recology Vacaville Solano is leasing pink Toters® for \$200 per year. All of the lease funds go to support the Solano Midnight Sun Breast Cancer Foundation.

The pink Toter® will replace your current gray residual waste Toter®. Just come to our office or call 707-448-2945 to sign up.

Special Pickup Service

Call us at least one day in advance, and we will collect your extra trash or troublesome large items that won't fit in your gray Toter®. There are extra charges for this service. Call us for complete information or for cost.

Holiday Tree Collection



Cut your holiday tree into three-foot-long sections and stack it next to the green yard-waste Toter® between December 27 and January 14. Trees may always be cut to fit inside the yardwaste Toter®. Trees placed in the green Toter® must be free of tinsel, flocking, ornaments, and tree stands. Trees with these materials may be cut up and placed in your gray residual waste Toter® or call for a special pickup. As always, the Toter® lid must be able to close.

Cardboard Box Recycling

The Recology Recycling Facility at 855½ Davis Street in Vacaville accepts large corrugated cardboard boxes. The facility is open Tuesday through Saturday from 9AM until 3PM. Boxes may also be flattened and placed in the blue recyclables Toter® for collection. The lid of the Toter® must be able to close.

Compost At Recology Hay Road

Compost is available for Vacaville residents who live in the city limits until October 31, weather permitting. Show your **Recology** bill or other identification at the **Recology Hay Road** scale-house. Customers are entitled to three yards per visit, one visit per day. Supply is limited and subject to supply on hand. Bring a shovel to load up your vehicle, and bring a tarp to cover your load of compost.

The Recology Way!



Daisy Meitrott

Daisy Meitrott grew up watching **Recology's** lively performances in the Fiesta Days and May Fair parades.

"I loved the Drill Team," Daisy explains, "and I only heard great things about the company. When I learned about a job opening here, I just wanted to be a part of it all."

Daisy started as a temporary employee last year and became an official **Recology** employee in July. She could not be happier with her new job as a Customer Service Representative.

"**Recology** is such a caring place to work," says Daisy. "Everyone is so helpful. We all do our best to keep our customers and fellow employees happy."

Daisy admits that she had a lot to learn with her new job. She is thankful that she has received so much support.

"**Recology** is employee-owned," said Daisy, "and that makes us all work to make the company the best it can be. I love it here."

Daisy and her husband Jeff raised their now-adult children, Cody and Morgan, in Dixon. When not working, Daisy enjoys raising show pigs.



Autumn has arrived in Vacaville, and the leaves are ready to fall. **Recology** offers three options for extra yardwaste collection. The first option is to rent additional yardwaste Toters® from **Recology**. The second option is to use your own sturdy 32-gallon cans that have handles and tight fitting lids. The third option is to use twine to tie tree or shrub prunings into bundles that are no larger than 3 feet by 2 feet. There is no extra charge for bundles or extra cans. Place either beside your green Toter®. Your green Toter® must be set out to use Extra Yardwaste services.

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recology.com